

2024-25 Charges Scheme for customers on default rates

Contents

This document contains details of Source for Business' rates for customers on default rates in 2024/25. The rates have been made under the provisions of the Water Industry Act 1991 (as amended by the Water Industry Act 1999 and the Water Act 2014).

The rates come into force on 1 April 2024 and will apply to customers who are on default tariffs. All rates exclude VAT.

Please note, the meter size is the chargeable size as classified on the central market database, not the physical size of the meter.

Bournemouth Water Region

Unmetered rates.....	3
Metered rates.....	3
Unmetered wastewater (Wessex Water) rates.....	3
Metered wastewater (Wessex Water) rates.....	4
Unmetered wastewater (Southern Water) rates.....	4
Metered wastewater (Southern Water) rates.....	5

Cambridge Water Region

Metered rates.....	6
Unmetered rates.....	6
Metered wastewater (Anglian Water) rates.....	7
Unmetered wastewater (Anglian Water) rates.....	7

South Staffs Water Region

Metered rates.....	8
Unmetered rates.....	8
Reservation tariff.....	8
Metered wastewater (Severn Trent Water) rates.....	9
Unmetered wastewater (Severn Trent Water) rates.....	10

South West Water Region

Metered rates.....	11
Unmetered rates.....	13
Large user tariff (LUT).....	14
Trade effluent.....	18

Bournemouth rates

These rates relate to default customers where Bournemouth Water is the water wholesaler.

Unmetered water rates

	Fixed annual	Variable per £ RV	Variable per m ³
Standard unmetered	£59.05	£0.6266	
Churches	£118.26	£0.0000	
Swimming pools	£103.08	£0.0000	
Troughs	£120.80	£0.0000	
Assessed	£59.05		£1.1556

Metered water rates

CMOS tariff	Consumption m ³	Fixed annual	Variable per m ³
NHH1	< 500	£69.73	£1.1556
NHH2a	500 – 750	£4.40	£1.1925
NHH2	>750 – 2,000	£4.40	£1.1925
NHH3	>2,000 – 4,000	£4.40	£1.1925
NHH4	>4,000 – 10,000	£4.40	£1.1925
NHH5	>10,000 – 50,000	£1,024.73	£1.1243
NHH6	>50,000	£14,968.55	£0.8457

Unmetered wastewater rates

These rates relate to default customers where Wessex Water is the water wholesaler.

Unmeasured fixed rates (£ per annum)	
Standing charge	£54.79
Surface water drainage charge	£27.21
Highway drainage charge	£79.91

Unmetered variable rates (£ per RV)	
Rateable value foul water charge	£1.7596
Rateable value surface water drainage charge	£0.1651
Rateable value highway drainage charge	£0.1525

Other unmetered rates (£ per annum)	
Assessed band 1	£197.12
Assessed band 2	£265.15
Assessed band 3	£312.24
Assessed band 4	£349.92
Assessed band 5	£400.16
Assessed band 6	£440.97
Assessed band 7	£479.70
Assessed band 8	£517.37

Metered wastewater rates

These rates relate to default customers where Wessex Water is the wastewater wholesaler.

m ³	Fixed annual	Variable per m ³
0 – 499	£54.79	£2.0882
>500	£0.00	£2.1948

Drainage rates - <20,000m³

Meter size (mm)	Full	Inc. surface water drainage rebate
1-24	£52.33	£25.12
25-29	£266.88	£129.77
30-39	£436.42	£212.45
40-49	£598.64	£290.95
50-64	£1,097.85	£532.71
65-79	£1,594.98	£774.46
80-99	£2,803.77	£1,360.54
100-124	£4,860.28	£2,357.93
125-149	£6,604.92	£3,205.65
150-199	£9,970.70	£4,838.30
>200	£13,208.79	£6,409.21

Unmetered wastewater rates

These rates relate to default customers where Southern Water is the wastewater wholesaler.

Unmeasured sewerage services	
Fixed charge - per year	£54.78

Rateable value charge - per £ rateable value	£1.5572
Supply to premises without rateable value - per year	£359.58
Highway drainage	£13.59
Surface water drainage	£27.18
Surface water drainage - where it is the only service supplied	£95.57

Metered wastewater rates

These rates relate to default customers where Southern Water is the wastewater wholesaler.

Measured sewerage rates	
Highway drainage - per meter - charge per year	
Low user forecast volume <0.5ML / year	£13.59
Standard user forecast volume >0.5ML / year	£14.28
Surface water drainage - per meter - charge per year	
Low user forecast volume <0.5ML / year	
Up to 20mm	£27.18
25mm	£261.02
40mm	£522.05
50mm	£652.55
80mm	£1,305.11
100mm	£1,696.65
150mm	£4,306.88
Standard user forecast volume >0.5ML / year	
Up to 20mm	£28.57
25mm	£274.35
40mm	£548.70
50mm	£685.87
80mm	£1,371.74
100mm	£1,783.26
150mm	£4,526.75
Standard tariff - unit volume charge - foul water drainage - per cubic meter	
Low user forecast volume <0.5ML / year	£2.5756
Standard user - forecast volume >0.5ML / year	£2.7071

Cambridge rates

These rates relate to default customers where Cambridge Water is the water wholesaler.

Metered water rates

Consumption banding m ³	CMOS tariff	Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
<500	MP2	0	£65.46	£1.0863	£0.00
		50	£92.51	£1.0863	£25.85
		80	£213.72	£1.0863	£141.66
		100	£226.20	£1.0863	£153.59
		>100	£267.59	£1.0863	£193.14
Garden taps	MP5	0	£65.76	£1.0863	£0.00
		15	£72.24	£1.0863	£6.48
		20	£78.58	£1.0863	£12.82
		>20	£85.12	£1.0863	£19.36
500-50,000	MP20	0	£0.00	£1.1210	£0.00
		50	£27.91	£1.1210	£25.85
		80	£152.99	£1.1210	£141.66
		100	£165.87	£1.1210	£153.59
		>100	£208.59	£1.1210	£193.14
>50,000	MP20	0	£0.00	£1.0899	£0.00
		50	£27.91	£1.0899	£25.85
		80	£152.99	£1.0889	£141.66
		100	£165.87	£1.0889	£153.59
		>100	£208.59	£1.0889	£193.14
Large user 150ML+	MP3	99	£226.66	£0.8614	£141.66
		>99	£278.14	£0.8614	£193.14

Unmetered water rates

	Fixed annual	Variable per £ RV
Standard unmetered	£83.49	£0.0636
Zero rateable value premises	£82.03	

Student rooms

Fixed annual	£59.95
Per room	£116.19

Metered wastewater rates

These rates relate to default customers where Anglian Water is the wastewater wholesaler.

	Fixed annual	Variable per m ³	SWD fixed	HD fixed
Streamline green	£63.00	£2.1132	£46.05	£21.98
Streamline orange	£36.30	£2.1629	£77.00	£23.10
Streamline blue	£346.50	£2.0977	£181.50	£23.10
Profile plus (>10ML)	£1,731.40	£2.0394	£1,760.00	£23.10

Unmetered wastewater rates

These rates relate to default customers where Anglian Water is the wastewater wholesaler.

Band	Fixed annual	Variable per m ³	SWD fixed	HD fixed
Band 1 where RV is up to £1,000	£352.22	£0.2040	£46.05	£21.98
Band 2 where RV is up from £1,001 to £5,000	£649.66	£0.2040	£46.05	£21.98
Band 3 where RV is above £5,001	£1,541.97	£0.2040	£46.05	£21.98

South Staffs rates

These rates relate to default customers where South Staffs Water is the water wholesaler.

Metered water rates

Consumption (m ³)	CMOS tariff	Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
< 500	MP1	0	£65.46	£1.3482	£0.00
		50	£92.51	£1.3482	£25.85
		80	£213.72	£1.3482	£141.66
		100	£226.20	£1.3482	£153.59
		200	£267.59	£1.3482	£193.14
		>200	£3,693.45	£1.3482	£3,466.55

Churches	MP4	N/A	£150.45	£1.3482	N/A
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500-50,000	MP10	0	£0.00	£1.3913	£0.00
		50	£27.91	£1.3913	£25.85
		80	£152.99	£1.3913	£141.66
		100	£165.87	£1.3913	£153.59
		200	£208.59	£1.3913	£193.14
		>200	£3,743.87	£1.3913	£3,466.55

>50,000	DT001	N/A	£2,759.04	£1.2737	N/A
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Unmetered water rates

	Fixed annual	Variable per £ RV
Standard unmetered	£54.78	£0.8647
Troughs	£176.19	£0.0000
Swimming pools	£152.99	£0.0000
Taps	£139.78	£0.0000

Reservation tariff

Peak monthly demand (ML)	Summer reservation charge	Winter reservation charge
0.3	£38,954.01	£25,968.18
0.4	£41,875.65	£27,918.27
0.5	£44,798.46	£29,864.85
0.6	£47,717.76	£31,813.79

0.7	£50,641.74	£33,759.21
0.8	£53,563.38	£35,706.98
0.9	£56,483.84	£37,657.06
1	£61,497.87	£40,999.75
Each additional 0.1	£5,125.99	£3,416.15

Volumetric rate	Standard	Premium
Up to 350 ML	£0.6052	£1.6767
Over 350 ML	£0.5847	£1.700

Metered wastewater rates

These rates relate to default customers where Severn Trent Water is the wastewater wholesaler.

m ³	Fixed charge	Variable per m ³	Highway drainage fixed charge
1-499	£65.56	£1.3605	£17.88
>500	£11.33	£1.4300	£18.79

Surface water drainage rates

Band	Chargeable area in m2 (all figures are inclusive)	<500m ³	500 - 50,000m ³
Band 1	Up to 20	£21.25	£22.34
Band 2	21 - 99	£68.09	£71.56
Band 3	100 - 199	£125.66	£132.07
Band 4	200 - 299	£202.29	£212.61
Band 5	300 - 499	£317.32	£333.52
Band 6	500 - 749	£489.99	£515.00
Band 7	750 - 999	£681.81	£716.61
Band 8	1,000 - 1,499	£969.27	£1,018.75
Band 9	1,500 - 1,999	£1,352.14	£1,421.16
Band 10	2,000 - 3,999	£2,310.30	£2,428.25
Band 11	4,000 - 7,499	£4,418.69	£4,644.26
Band 12	7,500 - 9,999	£6,718.93	£7,061.93
Band 13	10,000 - 14,999	£9,593.78	£10,083.54
Band 14	15,000 - 19,999	£13,427.37	£14,112.84
Band 15	20,000 - 24,999	£17,260.86	£18,142.03
Band 16	25,000 - 29,999	£21,094.47	£22,171.34
Band 17	30,000 - 34,999	£24,927.82	£26,200.39
Band 18	35,000 - 39,999	£28,763.69	£30,232.08
Band 19	40,000 - 44,999	£32,599.57	£34,263.77
Band 20	45,000 - 49,999	£36,435.59	£38,295.63

Band 21	50,000 - 99,999	£57,517.05	£60,453.30
Band 22	Over 100,000	£134,211.28	£141,062.76
Band T	Transitional band	£772.52	£811.96

Unmetered wastewater rates

These rates relate to default customers where Severn Trent Water is the wastewater wholesaler.

Variable rates			Fixed rates			
Charging zone	Wastewater and surface water	Wastewater only	Site charge	Wastewater fixed	Surface water	Highway drainage
Zone 7	£1.3688	£1.0810	£54.79	£10.77	£17.05	£17.88
Zone 8	£1.2692	£1.0024	£54.79	£10.77	£17.05	£17.88

South West rates

These rates relate to default customers where South West Water is the wholesaler.

Metered rates

Water rates

Consumption banding (m ³)	CMOS tariff	Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
< 500	MW_Standard	0	£65.46	£2.1678	£0.00
		22	£94.68	£2.1678	£27.92
		28	£115.67	£2.1678	£47.98
		42	£134.34	£2.1678	£65.82
		65	£191.81	£2.1678	£120.73
		80	£205.36	£2.1678	£133.68
		100	£218.92	£2.1678	£146.63
		>100	£232.64	£2.1678	£159.74
500-50,000	MW_Standard_G2	0	£0.00	£2.2371	£0.00
		22	£30.15	£2.2371	£27.92
		28	£51.81	£2.2371	£47.98
		42	£71.08	£2.2371	£65.82
		65	£130.38	£2.2371	£120.73
		80	£144.37	£2.2371	£133.68
		100	£158.36	£2.2371	£146.63
		>100	£172.51	£2.2371	£159.74

Wastewater rates - with surface water drainage (SWD)

Consumption banding (m ³)	CMOS Tariff	Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
<500	MS_Standard	0	£54.78	£3.6864	£0.00
		22	£98.76	£3.6864	£42.02
		28	£108.59	£3.6864	£51.41
		42	£118.18	£3.6864	£60.58
		65	£147.67	£3.6864	£88.75
		80	£157.28	£3.6864	£97.94
		100	£167.11	£3.6864	£107.33
		>100	£176.94	£3.6864	£116.72

500-50,000	MS_Standard_G2	0	£0.00	£3.8746	£0.00
		22	£46.22	£3.8746	£42.02
		28	£56.55	£3.8746	£51.41
		42	£66.63	£3.8746	£60.58
		65	£97.62	£3.8746	£88.75
		80	£107.73	£3.8746	£97.94
		100	£118.06	£3.8746	£107.33
		>100	£128.39	£3.8746	£116.72

Metered wastewater rates - without surface water drainage (SWD)

Consumption banding (m ³)	CMOS Tariff	Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
< 500	MS_Standard	0	£54.78	£2.9929	£0.00
		22	£75.96	£2.9929	£20.23
		28	£85.78	£2.9929	£29.62
		42	£95.38	£2.9929	£38.79
		65	£124.86	£2.9929	£66.96
		80	£134.48	£2.9929	£76.15
		100	£144.31	£2.9929	£85.54
		>100	£154.13	£2.9929	£94.93
500-50,000	MS_Standard_G2	0	£0.00	£3.1457	£0.00
		22	£22.25	£3.1457	£20.23
		28	£32.58	£3.1457	£29.62
		42	£42.66	£3.1457	£38.79
		65	£73.65	£3.1457	£66.96
		80	£83.76	£3.1457	£76.15
		100	£94.09	£3.1457	£85.54
		>100	£104.42	£3.1457	£94.93

Unmeasured rates

Water rates

	Service	Fixed annual	Variable per £ RV
Standard unmetered	Water only	£224.27	£1.7861
Churches	Water only	£224.27	£1.7861
Lock-up garages	Water only	£63.16	£1.7861
Troughs	Water only	£593.77	£0.0000
Standard unmetered	Dual	£224.27	£1.7861
Churches	Dual	£224.27	£1.7861
Lock-up garages	Dual	£63.16	£1.7861

Unmeasured wastewater rates

	Fixed annual	Variable per £ RV
Standard unmetered - SWD	£223.93	£4.2197
Standard unmetered - no SWD	£201.13	£3.5263
SWD only	£109.50	£0.0000
HD only	£57.22	£0.6913

Assessed water

CMOS Tariff	Fixed annual	Variable per assessed m ³
AW_One	£120.85	
AW_Two	£186.92	
AW_Three	£252.99	
Banded water	£84.00	£2.1679

Assessed sewerage

CMOS Tariff	Fixed annual	Variable per assessed m ³
AS_One	£158.30	
AS_Two	£261.82	
AS_Three	£365.33	
Banded wastewater inc SWD	£98.76	£3.4752
Banded wastewater exc SWD	£75.96	£2.9929

Large User Tariff (LUT) rates

Please note that only one of these rates will apply to your consumption and is based on consumption at a single site. This rate must have been pre-selected prior to 1st April 2024

LUT water rates - HW1

Wholesale tariff	Max meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
HW1	0	£21,853.50	£1.6825	£0.00
HW1	22	£21,881.42	£1.6825	£27.92
HW1	28	£21,901.48	£1.6825	£47.98
HW1	42	£21,919.32	£1.6825	£65.82
HW1	65	£21,974.23	£1.6825	£120.73
HW1	80	£21,987.18	£1.6825	£133.68
HW1	100	£22,000.13	£1.6825	£146.63
HW1	>101	£22,013.24	£1.6825	£159.74

LUT water rates - HW2

Wholesale tariff	Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
HW2	0	£40,981.34	£1.4924	£0.00
HW2	22	£41,009.26	£1.4924	£27.92
HW2	28	£41,029.32	£1.4924	£47.98
HW2	42	£41,047.16	£1.4924	£65.82
HW2	65	£41,102.07	£1.4924	£120.73
HW2	80	£41,115.02	£1.4924	£133.68
HW2	100	£41,127.97	£1.4924	£146.63
HW2	999	£41,141.08	£1.4924	£159.74

LUT water rates - HW3

Wholesale tariff	Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
HW3	0	£86,177.17	£1.1919	£0.00
HW3	22	£86,205.09	£1.1919	£27.92
HW3	28	£86,225.15	£1.1919	£47.98
HW3	42	£86,242.99	£1.1919	£65.82
HW3	65	£86,297.90	£1.1919	£120.73
HW3	80	£86,310.85	£1.1919	£133.68

HW3	100	£86,323.80	£1.1919	£146.63
HW3	999	£86,336.91	£1.1919	£159.74

Please note that only one of these rates will apply to your consumption and is based on consumption at a single site. This rate must have been pre-selected prior to 1st April 2024.

LUT sewerage rates - with surface water drainage (SWD) - standard

Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
0	£32.18	£3.7113	£0.00
22	£74.20	£3.7113	£42.02
28	£83.59	£3.7113	£51.41
42	£92.76	£3.7113	£60.58
65	£120.93	£3.7113	£88.75
80	£130.12	£3.7113	£97.94
100	£139.51	£3.7113	£107.33
999	£148.90	£3.7113	£116.72

LUT sewerage rates - with surface water drainage (SWD) - HS1

Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
0	£77,933.83	£2.8158	£0.00
22	£77,954.06	£2.8158	£42.02
28	£77,963.45	£2.8158	£51.41
42	£77,972.62	£2.8158	£60.58
65	£78,000.79	£2.8158	£88.75
80	£78,009.98	£2.8158	£97.94
100	£78,019.37	£2.8158	£107.33
999	£78,028.76	£2.8158	£116.72

LUT sewerage rates - with surface water drainage (SWD) - HS2

Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
0	£85,018.09	£2.7467	£0.00
22	£85,038.32	£2.7467	£42.02
28	£85,047.71	£2.7467	£51.41
42	£85,056.88	£2.7467	£60.58
65	£85,085.05	£2.7467	£88.75
80	£85,094.24	£2.7467	£97.94
100	£85,103.63	£2.7467	£107.33
999	£85,113.02	£2.7467	£116.72

Please note that only one of these rates will apply to your consumption and is based on consumption at a single site. This rate must have been pre-selected prior to 1st April 2024.

LUT sewerage - without surface water drainage (SWD) - standard

Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
0	£30.00	£3.0487	£0.00
22	£50.23	£3.0487	£20.23
28	£59.62	£3.0487	£29.62
42	£68.79	£3.0487	£38.79
65	£96.96	£3.0487	£66.96
80	£106.15	£3.0487	£76.15
100	£115.54	£3.0487	£85.54
999	£124.93	£3.0487	£94.93

LUT sewerage - without surface water drainage (SWD) - HS1

Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
0	£10,236.50	£2.8158	£0.00
22	£10,256.73	£2.8158	£20.23
28	£10,266.12	£2.8158	£29.62
42	£10,275.29	£2.8158	£38.79
65	£10,303.46	£2.8158	£66.96
80	£10,312.65	£2.8158	£76.15
100	£10,322.04	£2.8158	£85.54
999	£10,331.43	£2.8158	£94.93

LUT sewerage - without surface water drainage (SWD) - HS2

Meter size (mm)	Fixed annual	Variable per m ³	Fixed charge per additional meter
0	£17,320.76	£2.7467	£0.00
22	£17,340.99	£2.7467	£20.23
28	£17,350.38	£2.7467	£29.62
42	£17,359.55	£2.7467	£38.79
65	£17,387.72	£2.7467	£66.96
80	£17,396.91	£2.7467	£76.15
100	£17,406.30	£2.7467	£85.54
999	£17,415.69	£2.7467	£94.93

How we calculate your trade effluent rates

To calculate your rates, we apply the Mogden Formula:

The variable rate for trade effluent = R Rate + [V Rate or M Rate*] + [B Rate x (Ot/Os**)] + [S Rate x (St/ Ss**)] + Retail Charge.

*M rate is applied where the effluent is discharged into the sea, for all other customers the V rate is applied.

**Ot and St refer to customer-specific strengths, Os and Ss refer to standard strengths.

Trade Effluent rates

For HTE1 and HTE2 tariffs a fixed charge of £12 per annum and £15 per bill applies. Variable Retail Charges are set according to whether the DPID has strengths above or below the standard strengths below:

Standard strengths			
COD (Os)			744
Suspended solids (Ss)			449
Tier 1 thresholds			
HTE1			50,000
HTE2			100,000
Minimum charge			£322.98
Exemption certificate			£111.06
Wholesale charge			
R rate			Per m ³ £0.5663
HTE1 R rate > 50 ML			£0.4870
HTE2 R rate > 100 ML			£0.4298
V rate			£0.5446
M rate			£0.1030
B Rate			£1.0762
S Rate			£0.1030
Retail charge	Fixed per bill	Fixed per annum	Per m ³
Standard <500 m ³ , above average strengths			£0.1290
Standard <500 m ³ , below average strengths			£0.0517
Standard >500 m ³ , above average strengths			£0.2771
Standard >500 m ³ , below average strengths			£0.1110
HTE1	£15.00	£12.00	£0.0797
HTE2	£15.00	£12.00	£0.0797

For more information:



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